



Quality Policy Statement

TVSS Limited is a private limited company providing Manned Guarding, Door Supervisors and Event Stewarding and Alarm Response Key Holding Services. The company have a policy for continual improvement, in line with this policy we recognise the benefits of operating our business in compliance with the requirements of ISO 9001:2008 the company also complies with current British Standards, BS 7499:2007, BS 7858:2012, BS 7960:2005 and BS 8406:2009 and BS 7984:2008.

It is the Director's wish to ensure that the Company complies with and fully embraces the spirit of the requirements of ISO 9001:2008 which shall be subject to internal and external Audit at regular intervals. This will provide a framework for establishing the reviewing quality objectives and enable us to maintain a structured and consistent approach to business, maximise internal efficiency and maintain through its adoption, the very highest standards of customer care possible.

It is the Director's belief that in adopting the procedures implicit within this standard, it will enable us to increase the company's operating efficiency, minimise wastage and hence improve profitability, whilst maintaining and continuously improving the effectiveness of the Quality Management System and levels of customer satisfaction.

Adherence to this policy involves all the companies' employees.

Our aim is to always achieve total customer satisfaction with the services we offer so customers continue to choose us as their preferred supplier and also confidentially recommend our Company to other potential customers, both in the Event Industry and traditional Manned Guarding market.

This policy statement is to be reviewed for continuing suitability and shall be communicated to, understood and followed by all personnel at all levels employed by the company.

Managing Director

Daniel Gee

TVSS Limited

A handwritten signature in black ink, appearing to read 'D. Gee'.

Date: 01/12/2015