



Vision, Mission and Commitment to Stakeholders

The TVSS Limited Mission is to provide a reliable and cost-effective, professional, security and crowd management service to the community. The main focus of our day-to-day activities is providing the customer with the advice and service that not only meets their specific needs, but also addresses all aspects of the various regulations as well as their perceived needs.

The TVSS Limited Vision is to be recognised by the community as the market leader in our field through our proven ability to consistently satisfy the requirements of our customers, SIA, the Police and Insurers.

We are committed to:

- continuing controlled growth organically and by acquisition where possible;
- maintaining an environment for attracting and retaining the best people in the industry;
- Continually enhancing and developing our expertise and competency to ensure that we maintain leadership in our field.

We recognise that we can only deliver and sustain our Mission and achieve our Vision if we understand, account for and balance the needs of the stakeholders in our business – our customers, employees and the community.

Commitment to Our Stakeholders

Our guiding principles relating to our stakeholders are:

Customers:

- To ensure that all contracts undertaken are carried out to BS 7499:2007, BS 7960:2005, BS8406:2009 standards, and comply with all stated requirements of the customer and the additional requirements of insurers and regulatory bodies, such as the Police, the SIA and External Auditors.
- To provide value added assistance that consistently meets and exceeds agreed requirements and specifications.
- To accept contracts only if we can meet our customer's requirements and where those requirements are compatible with our expertise and business activities.
- To maintain staff levels, including equipment knowledge and expertise, so that all contractual and regulatory targets can be met, to meet any agreed manning levels or response times, as necessary.
- To maintain adequate controls over vehicles and equipment to ensure that all staff are adequately equipped to do their jobs.

Employees:

- To ensure that the working environment and conditions are conducive for effective working and constitute minimum hazards for all employees in line with OHSAS 18001.
- To provide a climate where employees are given the opportunity to maximise their potential and to participate fully in the operation of the business.
- To ensure that all employees where relevant are screened and vetted in line with BS 7858.

Community:

- To create job opportunities for the community where appropriate.
- To minimise any adverse impact on the community that results from our business in line with ISO 14001.

Managing Director

Daniel Gee

TVSS Limited

A handwritten signature in dark ink, appearing to read 'D. Gee', is positioned between the name 'Daniel Gee' and the date.

Date: 01/12/2015